

























## 5. Licencing

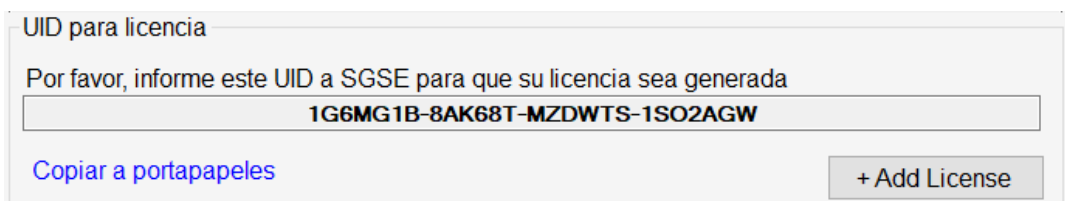
The plugin cannot be used without a licence that stipulates the number of panels and devices that can be managed. These licences are generated by SGSE. The procedure for obtaining a file for a licence that has been purchased is described below.

### A. Obtaining UIDs

In order to generate the licence file, you will need to submit the relevant UID to SGSE. This UID is a unique identification number with which the licence is associated.

To obtain the UID, install the plugin then run the XProtect® Management Client and go to the plugin option in the side menu (*MIP Plugins > Paradox Monitor*).

The corresponding UID will be displayed on the screen if the plugin does not already have a licence.



UID para licencia

Por favor, informe este UID a SGSE para que su licencia sea generada

**1G6MG1B-8AK68T-MZDWTS-1SO2AGW**

[Copiar a portapapeles](#)

You will need to submit the UID to SGSE. Once this has been done, a licence file for the UID you have submitted will be generated.

### B. Adding the licence to the system

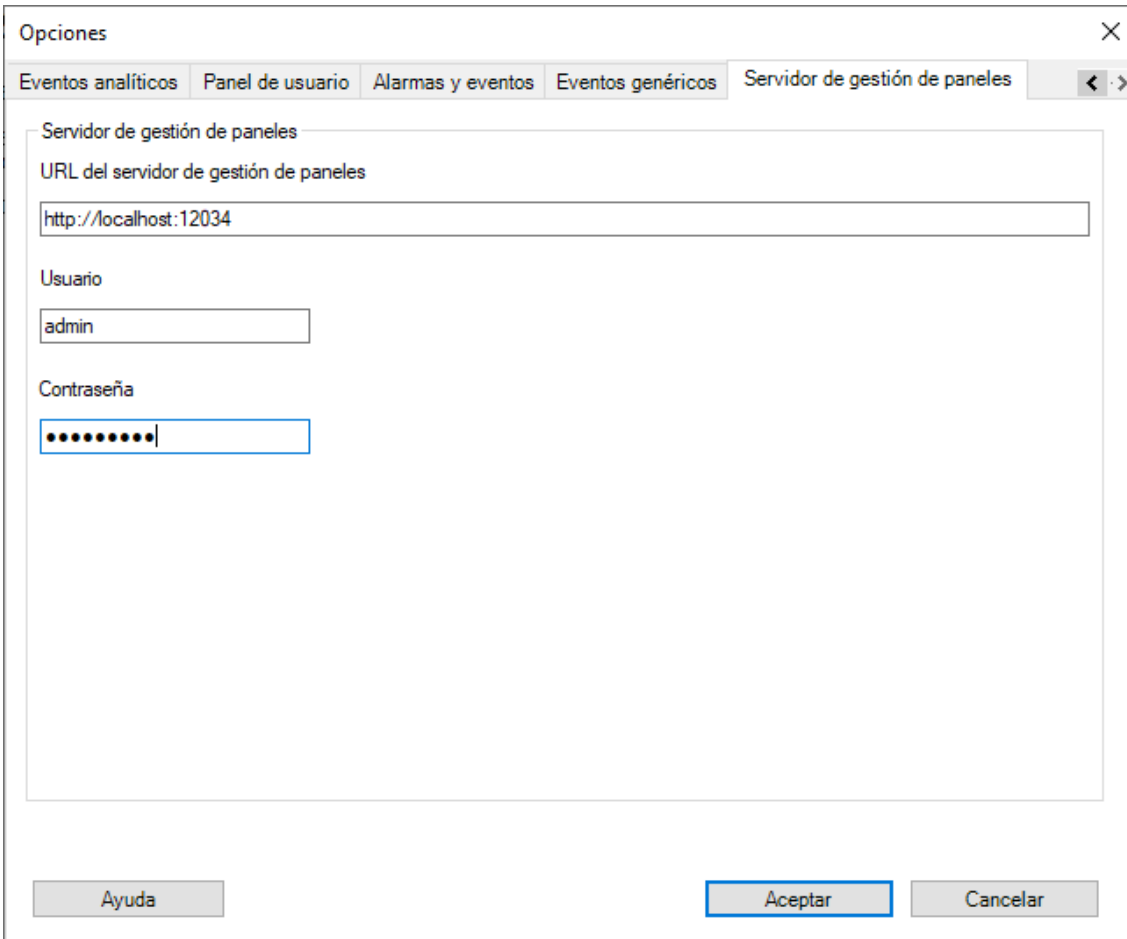
SGSE will send you a file named "*Licence.lic*" and you will need to load this file on to the system by clicking on the **+ Add Licence** button. A dialog box will then appear allowing you to select the licence file. The licence can also be added manually by copying the file to the "*C:\Program Files\SGSE\SGSE Panel Integration Service*" folder.

## 6. Configuration

The plugin has been designed to make the configuration process user-friendly so that the installation of the Paradox Monitor goes as smoothly as possible. When the web service and the event server are on the same machine, the plugin will be installed by default with the configuration it needs to perform its functions. If the web service and the event server are not on the same machine, the plugin will need to be configured separately.

### Plugin configuration

Go to *Tools > Options > Panel Management Server* in the Management Client. You will need to specify the URL address for the web service and the username and password used to access it.



Opciones

Eventos analíticos Panel de usuario Alarmas y eventos Eventos genéricos Servidor de gestión de paneles

Servidor de gestión de paneles

URL del servidor de gestión de paneles

http://localhost:12034

Usuario

admin

Contraseña

••••••••

Ayuda Aceptar Cancelar

If the configuration is incorrect, the following messages will be displayed:

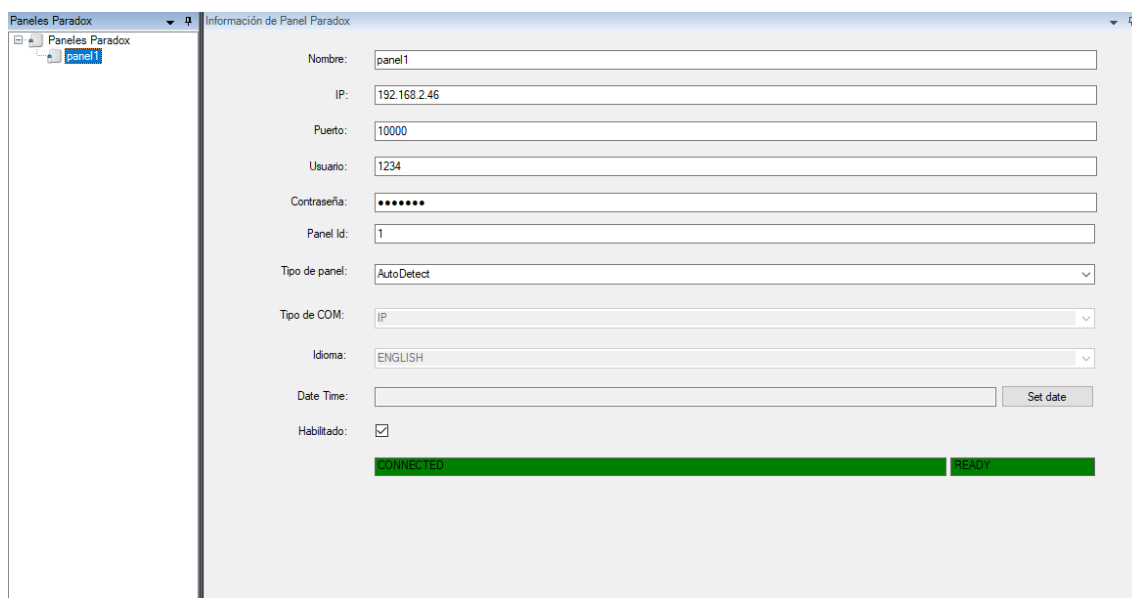
Ha ocurrido un error con la conexión al servidor de gestión de paneles. Revise la configuración del servicio de gestión de paneles.

8:52:20 Ha ocurrido un error con la conexión al servidor de gestión de paneles. Revise la configuración del servicio de gestión de paneles.

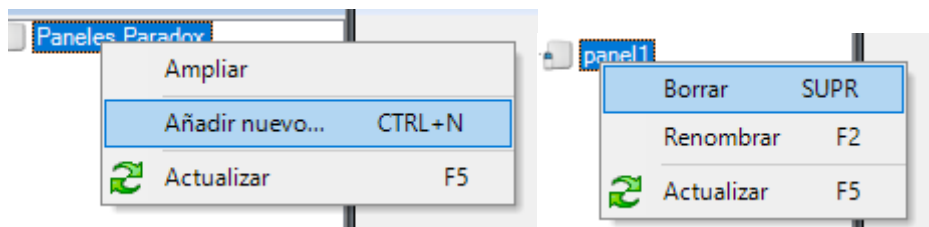
## 7. Operation

### Management Client

Go to MIP Plugins > Paradox Monitor > Paradox Panels. The panels that are registered with the panel management service will be displayed here.



Panels can be added and removed by right-clicking on them.

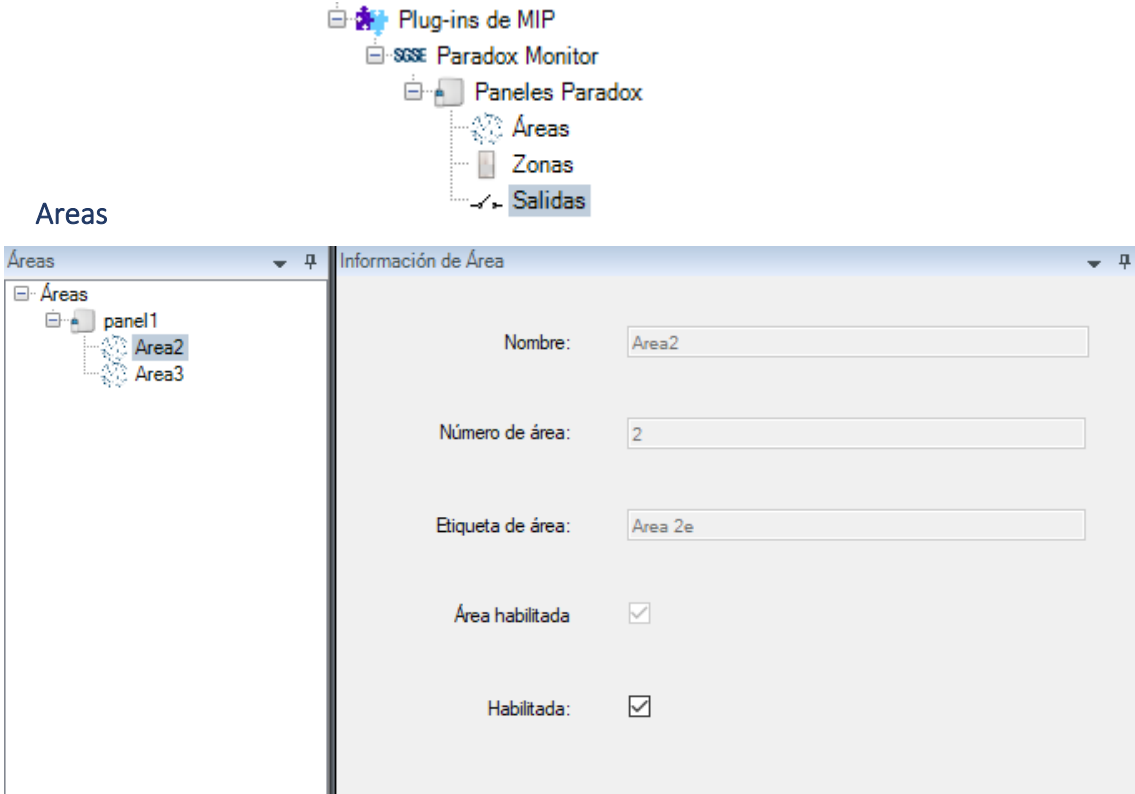


The following fields will need to be completed:

Field	Description
<b>Name</b>	Panel name
<b>IP</b>	Panel IP address
<b>Port</b>	TCP communications port for panel
<b>User</b>	Panel user code
<b>Password</b>	Password for connecting to the panel through the IP
<b>Panel ID</b>	This is a unique number for each panel ranging from 1 to 65,535.
<b>Type of panel</b>	This relates to the type of panel you will be connecting to. If it is an AutoDetect panel, this field will be completed automatically when a connection is made to the panel for the first time.

Once the information has been saved, the status of the connection to the panel and a message to show whether it is ready for operation will be displayed at the bottom of the screen.

Once the panel is connected, Milestone items associated with the area zones and outputs for the panel will be created.



**Áreas**

Información de Área

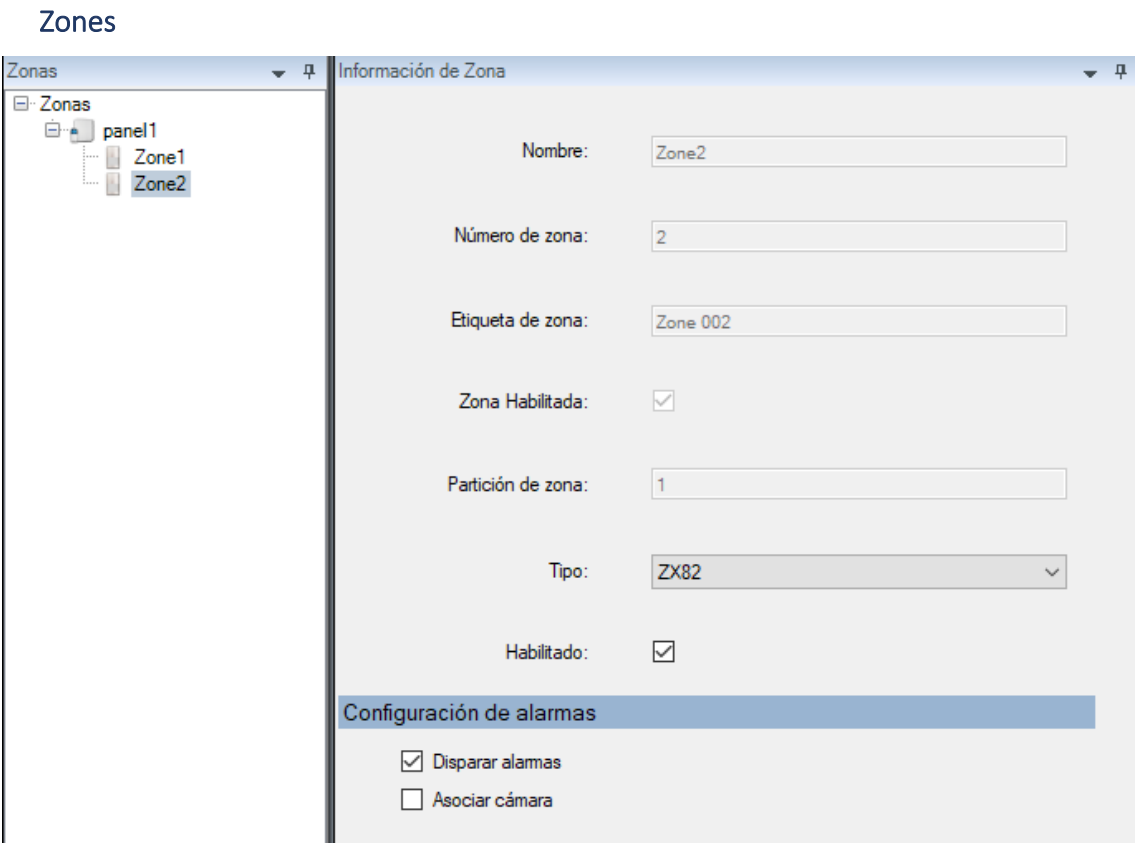
Nombre: Area2

Número de área: 2

Etiqueta de área: Area 2e

Área habilitada

Habilitada:



**Zonas**

Información de Zona

Nombre: Zone2

Número de zona: 2

Etiqueta de zona: Zone 002

Zona Habilitada:

Partición de zona: 1

Tipo: ZX82

Habilitado:

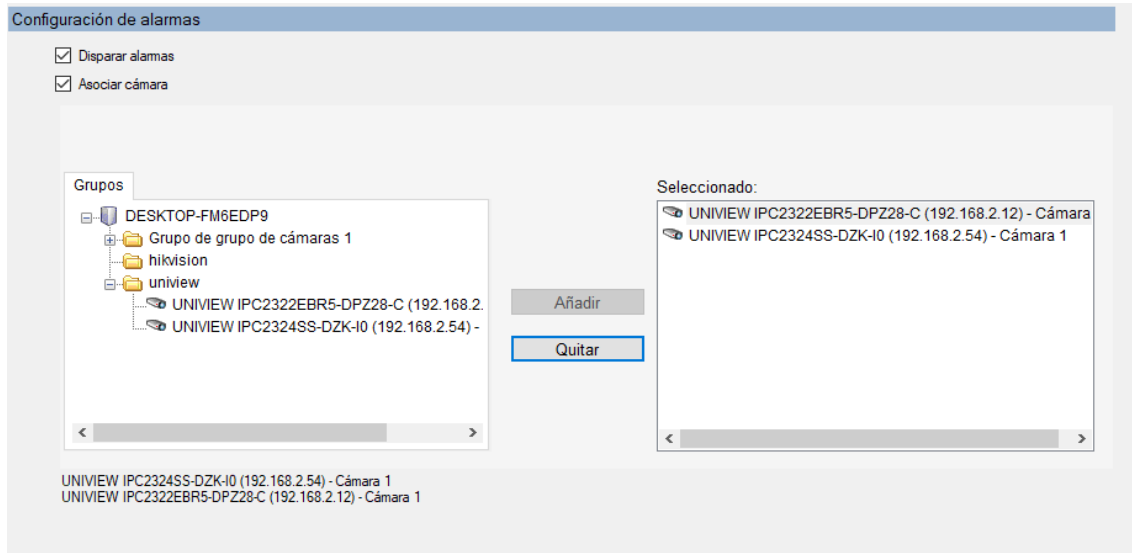
**Configuración de alarmas**

Disparar alarmas

Asociar cámara

The device type for each zone can be specified in the type field.

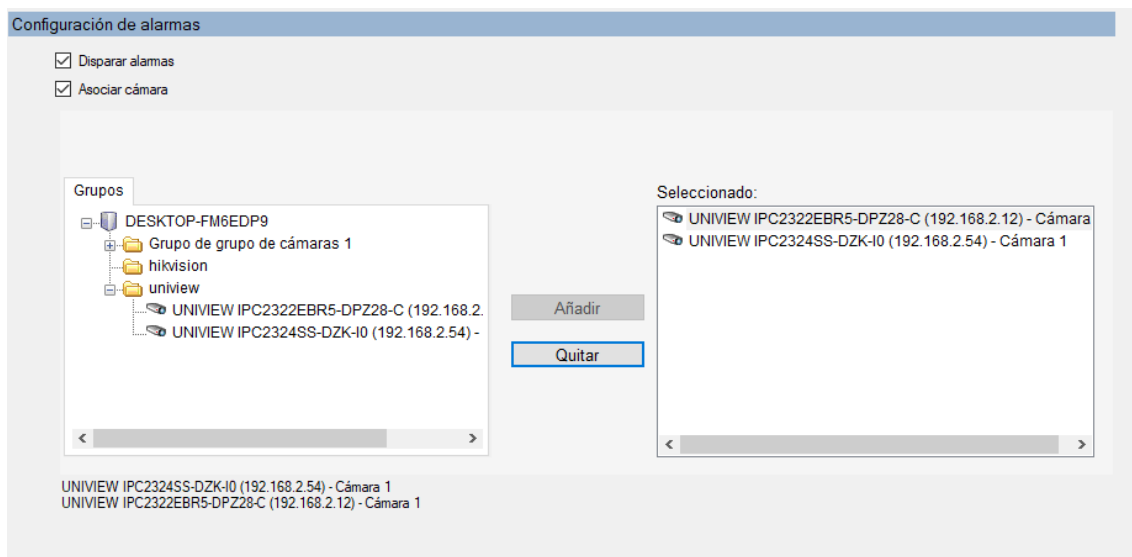
You can configure the creation of alarms for each zone and link them with cameras at the bottom of the screen.



The option to set off alarms will be checked by default so that the alarms linked with all zones will reach Milestone.

By checking the link camera option, you can specify which cameras will be linked to the zone alarm.

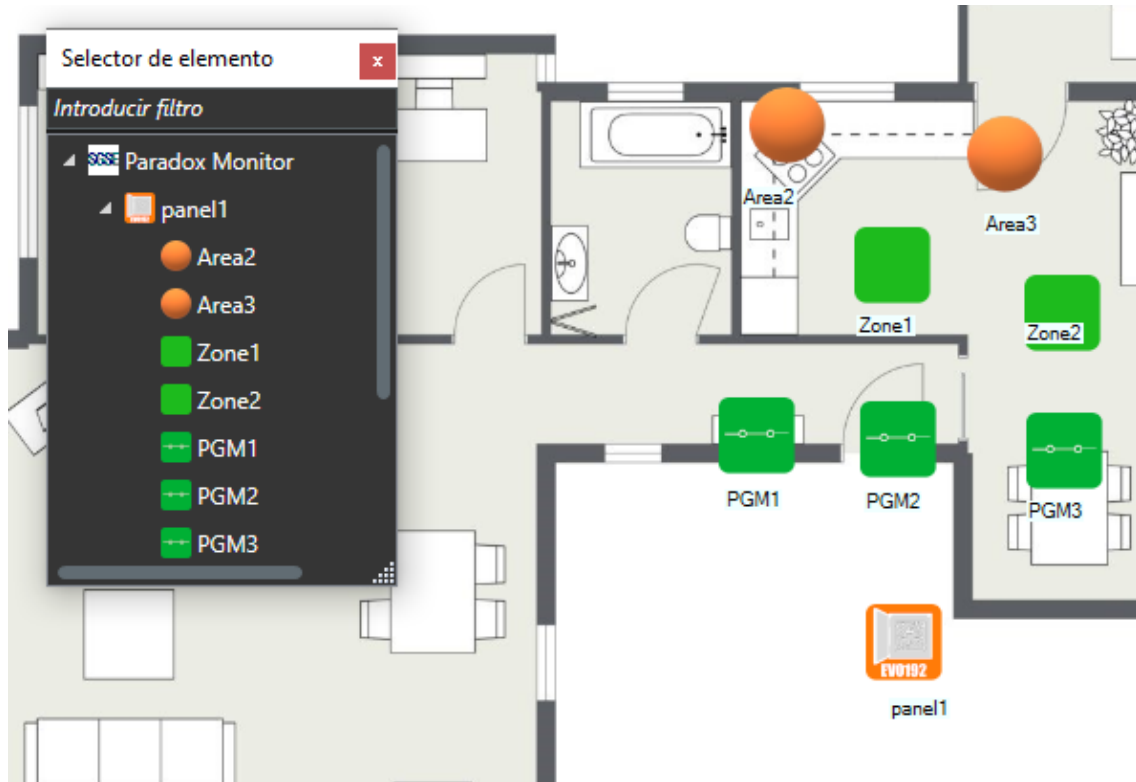
## Outputs





## Smart Client

Panels and their devices can be added to the plans in Smart Client.



By right-clicking on each of the plan elements, commands can be sent to the panel.



## 8. Troubleshooting

### Licences

The message that pops up when I try to load my licence on to the system does not contain the details of the licence I have purchased.

Check if the "*Licence.lic*" file is in the "*C:\Program Files\SGSE\SGSE Panel Integration Service*" folder. If the file is in this folder, contact technical support.

### Error when connecting to the panel management server

Ha ocurrido un error con la conexión al servidor de gestión de paneles. Revise la configuración del servicio de gestión de paneles.

8:52:20 Ha ocurrido un error con la conexión al servidor de gestión de paneles. Revise la configuración del servicio de gestión de paneles.

An error message appears when I try to connect to the panel management server.

Check the plugin configuration in *Tools > Options > Panel Management Server* in the Management Client and ensure that the access credentials are the same as those in the "*appsettings.json*" file.

### Further information

For more information, please see the [information available online](#) or contact SGSE at the following email address: [info@sgse.eu](mailto:info@sgse.eu).